

Quicktime Plug-in is Missing on OS X

Problem

Some web pages still use the legacy Quicktime 7 plug-in for media. Newer versions of OS X do not enable this plug-in. Your browser may say that the plug-in is missing or not supported even when Quicktimes is installed and up-to-date.

Solution

In order to view the media the plug-in will need to be restored.

1. Choose **Go** and click **Go to Folder** from the menu bar in the finder.
2. Type *Library/Internet Plug-ins* in the search bar and click **Go**.
3. While holding down COMMAND (), double click the **Disabled Plug-ins** folder to open it in a new window.
4. **Drag** the QuickTime Plugin.plugin and nslQTScribablePlugin.xpt files into the Internet Plug-ins folder.
5. If asked to authenticate click **authenticate** and enter the administrator login and password.
6. Close out of the browser and reopen. It should now display the media.

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