

# Troubleshooting Common Office 365 Education Desktop Email Issues

## Problem

My desktop email does not receive emails.

I can't access my emails.

## Solution

If you are getting a problem like this, it is most likely a setup or account issue.

1. Shut down your computer and turn it back on again.
2. [Change your Office365 Education password](#) at [cams.missouristate.edu](https://cams.missouristate.edu) as it may have expired.
3. Try removing and re-adding your account onto your email application by following our [Experts Guide](#).

## Related articles:

- [How to Email Your Class for Faculty](#)
- [How to Forward an Email as an Attachment](#)
- [Troubleshooting Spam and Phishing Emails](#)
- [How to forward Microsoft Outlook to a Personal Email](#)
- [How to Set Up Office 365 Education Email on Your iOS Device](#)

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For questions or comments, contact the Computer Services Help Desk  
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