

Publisher and 3rd Party Tool Support Contact Information

- [Publisher Product Support Contacts](#)
- [Other Content Support Contacts](#)

Related articles:

- [How to Grade with a Rubric](#)
- [Publisher and 3rd Party Tool Support Contact Information](#)
- [Tool and Publisher References](#)
- [How to Install and Configure Respondus Exam Author](#)
- [How to Clean Up Course Files](#)

Publisher Product Support Contacts

Publisher Products	Website	Rep. Contact
Pearson	Pearson 24/7 Technical Support	Megan Lozano (417) 894-1883 megan.lozano@pearson.com
Cengage	Cengage Customer Technical Support	Dee Renfrow (855) 236-4243 ext. 9297 dee.renfrow@cengage.com
McGraw-Hill <ul style="list-style-type: none"> • Tegrity • Connect • ALEKS • SIMnet 	McGraw-Hill Support Center http://help.tegrity.com/	Sheena Molleck (609) 216-8499 sheena.molleck@mheducation.com
WileyPLUS	WileyPLUS Support Center	
Bookshelf by VitalSource	VitalSource Support	
EvaluationKIT	EvaluationKIT Website	
SoftChalk	SoftChalk Support Center	
McMillian	Macmillan Learning Student Knowledge Base	

Other Content Support Contacts

Product	Website	Support Contact
Adobe Connect	Adobe Connect Documentation	Alan Roland, MSONline
InQsit	InQsit Tutorials	Sue McCrory, Computers for Learning
Mediasite	My Mediasite Documentation	Mike Fisher, FCTL See Troubleshooting Mediasite before contacting.
Turning Technologies (Clickers)	Turning Technologies Documentation	Brian Leas, FCTL
Respondus Exam Author LockDown Browser / Monitor	Respondus Exam Author Respondus LockDown Browser	David Caravella, FCTL
Bookshelf by VitalSource	VitalSource Support	
EvaluationKIT	EvaluationKIT Website	
SoftChalk	SoftChalk Support Center	
SAS	SAS Technical Support	
TaskStream	TaskStream Tailored Assistance	

Matlab	MathWorks Contact Support	Brian Hays, Computer Science
Mathematica	Wolfram Contact Support	Brian Hays, Computer Science
Cayuse IRB (Online IRB)	Cayuse IRB Help	irb@missouristate.edu

For questions or comments, contact the Computer Services Help Desk
HelpDesk@MissouriState.edu
417-836-5891