

Troubleshooting Common Office 365 Education Desktop Email Issues

Problem

My desktop email does not receive emails.

I can't access my emails.

Solution

If you are getting a problem like this, it is most likely a setup or account issue.

1. Shut down your computer and turn it back on again.
2. [Change your Office365 Education password](#) at cams.missouristate.edu as it may have expired.
3. Try removing and re-adding your account onto your email application by following our [Experts Guide](#).

Related articles:

- [How to Log into Office 365 Education](#)
- [How to Set Up Office 365 Education Email on Your iOS Device](#)
- [How to Add Departmental Mailboxes in Outlook Desktop Application](#)
- [How to Email Your Class for Faculty](#)
- [How to Forward an Email as an Attachment](#)

For questions or comments, contact the Computer Services Help Desk
HelpDesk@MissouriState.edu
417-836-5891